## Checklist:

## 19 Questions To Ask Clinical Simulation Center Video Capture Vendors

Adding clinical simulation video capture improves healthcare education program outcomes. However, video capture vendors can vary in the systems they use and the services they offer. The following checklist provides critical questions to help you choose a vendor that will meet your needs and maximize your program outcomes.

1. How long does it typically take a program of my size to get up and running with your solution?
2. What kind of training do you provide?
3. What are some ways other programs like mine have used your technology to increase efficiency?
4. What is the highest streaming resolution your technology offers?
5. How can I ensure that audio and video are synchronized?
6. How do users work the cameras?
7. How many cameras does one server support?
8. How easy is it to add new cameras and mics to a configuration?
9. What is the system's video storage capacity?
10. How many users can watch different streams at once?
11. How is your system architectured to be reliable?
12. How has your platform changed over the last five to 10 years?
13. What precautions do you take to prevent exposure to malware?
14. How do you interpret HIPAA and FERPA privacy rules?
15. What security features do you have to regulate access to confidential data?
16. What are my support options after the installation is complete?
17. Do your support teams ever need to collect or transfer data stored within the system?
18. What is your process for designing each project?
19. How long does installation typically take?

> If you're updating an existing platform or creating a new simulation space, Intelligent Video Solutions' Healthcare Simulation Lab Planning Guide is the perfect way to ignite your brainstorming! The guide contains topics and tools to use in your early planning stages, including key players, funding, and equipment evaluation.

